



Local Trust | Big Local

Collyhurst Big Local



WHAT IS BIG LOCAL?

Providing at least £1m to each of 150 communities in England, Big Local is funded by The National Lottery Community Fund and managed by Local Trust.

Big Local outcomes

The outcomes set for Big Local at its outset were deliberately broad:

- ▶ Communities will be better able to identify local needs and take action in response to them.
- ▶ People will have increased skills and confidence, so that they continue to identify and respond to needs in the future.
- ▶ The community will make a difference to the needs it prioritises.
- ▶ People will feel that their area is an even better place to live

Our Collyhurst Priorities – The Four Key Themes

- **Opportunities for Young People**
- **Families that Function**
- **Connecting Collyhurst**
- **Our Voice in Our Future**



Financial Summary

INCOME

£1,126,000

EXPENDITURE

Pathway	£9,873
2014.16	£145,432.06
2016.17	£440,042.76
2017 - March 2020	£346,491
Unltd	£50,000
Total	£991,839
Available funds	£134,161

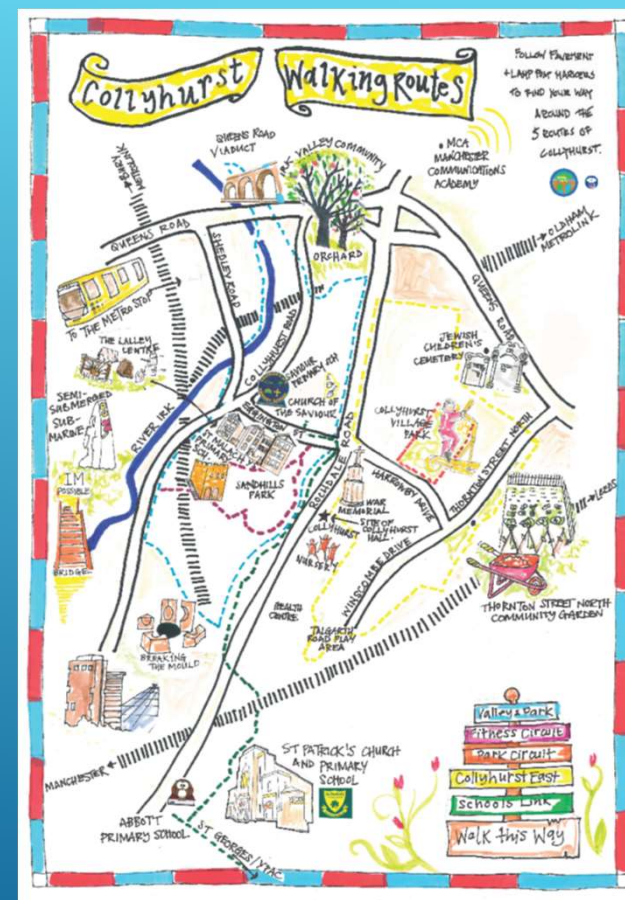
2 Year Plan From July 2014-16

Credit union services	£5,420.00
Advice and information officer	£17,928.00
Connecting Collyhurst grants	£7,657.00
Connecting Collyhurst Phase 1	£13,260.00
Community activity programme	£2,496.00
Grant to business support programme	£5,082.00
Engaging communities	£1,203.06
Collyhurst Choirs/Collyhurst Sings	£5,894.00
Big Local Collyhurst Football League	£1,042.00
Youth engagement programme	£13,264.00
Schools food growing programme	£17,635.00
We are Collyhurst newsletter	£6,588.00
Collyhurst Website	£1,682.00
	£46,281.00
	£145,432.06



1 Year Plan from July 16 – April 17

Financial/debt services	£20,000.00
Advice & information officer	£12,697.25
Connecting Collyhurst grants	£1,452.32
Walking route & community growing	£215,622.48
Park renovation	£150,000.00
Business support programme	£400.00
Collyhurst choirs	£1,310.00
Youth engagement programme	£3,500.00
Schools food growing/forest schools	£15,000.00
Newsletter/publicity	£2,040.00
Travel/meetings/catering	£1,420.47
Lead professional	£13,036.74
Special events	£3,563.50
	£440,042.76



3 Year Plan Feb 17-March 20

Financial & Debt Services	£20,000
Advice & Information Officer	£75,360
Connecting Collyhurst Grants	£21,490
Connctcting Collyhurst routes inc Bridge	£62,445.60
Community Food Growing	£1,000
Community Partnership and Activity Development	£1,130
Park maintenance & activities	£0
CED Development Plan (YES & UNLTD)	£20,630
Collyhurst Choirs	£0
Youth Engagement Programme (YPAC)	£68,894.45
Newsletter & additional publicity	£1,040
Travel, meetings & catering	£2,576.19
Community Resident Engagement Worker	£41,716
Admin Worker	£27,494.09
Special Events	£2,615
	£346,491





Gateway Overview

Gateway Debt Advice and Money Education Centre offers life changing holistic financial services to the community of M40.

The importance of this service to a financially excluded community like collyhurst is vital in empowering people to aspire to and achieve a better life for themselves and the future families of Collyhurst.

Progress - Recruitment and Retention

Accomplishment 1

- Operational Manager appointed May 2016 - still in place
- 10 volunteers recruited in April 2016 - 80% still actively involved
- 8 further volunteers recruited September 2016 - 62.5% still actively involved
- 50% volunteers local to Collyhurst and North Manchester

Accomplishment 2

- Part time debt adviser employment contract issued September 2016
- Transfer of 30 hr contract from Caritas to Gateway to offer Welfare benefits support December
- Sessional worker funded post March 2017
- Fixed contract Employment & Engagement Specialist - August 2017

Progress -Staff and Volunteer Training

Training

- 10 advisers successfully achieved Stage 3 MAS accreditation to deliver debt advice
- Universal Credit training undertaken by 3 advisers now able to deliver benefits advice at casework level
- Two staff have become approved DRO Intermediaries., means we provide full debt solutions
- 20 WiserAdviser training courses undertaken by volunteers

Volunteers

- 7 volunteers covering a range of roles from trustees, reception, administration, meet and greet, benefits advice, digital support and debt advice

Working in Partnership with

- Department of Work and Pensions
- Early help Social Services - North
- Early help Social Services - Central
- Women MATTA
- WISER - Probation Services
- Northwards Housing
- Support and Action Womens Network (SAWN)
- Manchester Communications Academy
- Big Local
- Lalley Centre
- Illegal Money Laundering Team
- Adactus Housing
- MASH
- MOODS
- United Utilities
- Aperture
- Community Money Advice

IMPACT

- In the last 3 years Gateway have seen 680 clients representing 3000+ interventions. The headline figures for output would be that in our three years of operation over £4 million of debt has been written off or is under management.
- As importantly we have seen added to personal incomes to the tune of more than £1million through 600 corrected or new benefit claims.

Key Facts

36% of our clients are working

35% of our clients are unemployed

20.6% of our clients are sick or disabled

8.4% of our clients are retired

75% of our clients have debts from doorstep lenders

APR on debt ranges from 30 - 1799%

100% of clients have tried to engage with creditors and been unable to secure a positive outcome.